



Games time volunteer jobs

Logistics

Volunteers in this area will help support daily operations of all venues including sport, culture, accommodations, warehouse and airport. Examples of a volunteer role are:

Fit-Out & Commissioning/Decommissioning

Fit-Out volunteers will help transform the space or facility into a Games venue. This may include tasks such as coordinating commissioning and decommissioning schedules, managing venue operations needs, working with various vendors and service providers, as well as supporting the look & signage. Teamwork and attention to detail, lifting 30-50lbs, and troubleshooting construction issues are important in this area. Positions may be indoor and/or outdoor depending on the venue.

Administration and Finance

Volunteers in this area will provide administrative services at 2020 Games venues through the management of the Venue Operations Centre. Tasks include daily reporting, record keeping, chain of command communications and troubleshooting required at the venue. Experience with office procedures and computer skills are required.

Accreditations

Accreditation ensures that all participants and volunteers are issued the correct identification and zone privileges for the 2020 North American Indigenous Games. This is a high-volume area in the months leading up to the Games and during the Games time.

Tasks include producing accreditation badges, handling accreditation process, helping with lost or damaged badges for participants or volunteers and answering Games-related questions. Computer and customer service skills are an asset.

Sport

Volunteers in this area are responsible for the smooth operations for the Field of Play and competition spaces, providing athletes from all provinces/territories/states a fair opportunity to perform their best. Duties include setting up and maintaining a field of play, results, equipment, scheduling and other sport support services. Familiarity or past experience with sport is an asset. Some locations may require periods of being stationary and can be located at an indoor or an outdoor venue.

Athlete Services

Volunteers in this area will provide exceptional service to the youth participants and provincial/territorial delegations at the Games. Volunteers will assist by helping participants settle into their accommodations, managing baggage drop off, entertainment and other operations like tracking meals.

Individuals with an intermediate or higher level of French skills are encouraged to choose this interest area, as this area directly serves athletes and provincial/territorial/state delegations from across North America.

Culture and Ceremonies

Culture & Ceremonies assist with the behind-the-scenes operations for cultural events, cultural presentations and Opening and Closing Ceremonies. Volunteers in these area support rehearsals, performers & artists, venue services and setup and teardown at the event and ceremonies locations.

This is a fast-paced environment where teamwork as well as giving and receiving clear instructions is critical. Physical labour and working outdoors may be required.

Cultural Villages

Cultural Villages provide a public space for participants to share their individual cultures with each other, volunteers and spectators. These are high-volume areas and will be open throughout the Games throughout the days and evenings. Individuals with a knowledge of the Mi'kmaq culture and language or who have a strong desire to learn and share about different cultures are encouraged to apply for these roles. Volunteer roles will include welcoming the public, guiding participants, assisting with vendors and communities, assisting with medal ceremonies, answering questions and setting up and tearing down the space.

Brave Space

Volunteers in this area will be helping to facilitate a brave (safer) space for participants. These spaces are to allow participants a space of their own to share their culture with each other, have time to themselves, access to Elders, participate in cultural activities and provide a safe space to let go. Volunteers in this area will be responsible to help keep the space accessible, inclusive, equitable, and free of discrimination and harassment. Volunteers with youth work experience, ASIST, Mental Health First Aid, who have active listening skills or facilitating experience are encouraged to apply for these areas.

Food Services

Food Services volunteers assist in various activities relating to the feeding of participants, coaches, officials and volunteers throughout the competition and non-competition venues. Tracking, serving and presenting refreshment and food options, as well as ensuring eating areas are kept clean, may be required. This area has high traffic and high volume peak times that require teamwork to meet expectations. Food Safety certification is an asset.

Information Technologies

IT volunteers are responsible for the commissioning and decommissioning of the technology equipment at all competition and non-competition venues, including the distribution, setup/takedown of hardware and providing on-site support during and post-Games time. Prior experience with information technology and troubleshooting issues is an asset.

Marketing and Communications

Volunteers in this area will be mainly responsible for supporting media relations, broadcasting companies and help with social media by answering questions and live stream the event at their specific venue. Other roles may include language services, managing marketing and merchandise booth, transport and manage sponsorship signage and assist at media centres

Media

Media relations volunteers support different media outlets, including broadcasters and webcasters, to cover the 2020 Games. Volunteers may assist with social media, press conferences, support the marketing team to manage media requests and athlete interviews and organize Media Centres.

Mascot

The mascot crew includes performers, handlers and drivers to ensure our mascot spreads the spirit of the Games to participants and spectators in a safe and efficient manner. This team supports pre-games activations and presents throughout the Games-time period. You may be required to complete enhanced screening for this area.

Protocol & Honorary Guest Services

This area oversees the proper protocol and hospitality of Honorary Guests at sport competition venues and Honorary Guest lounges operating during the 2020 North American Indigenous Games. These volunteers oversee and maintain the highest level of services to our guests, responsible for the transportation and accreditation services for Honorary Guests and ensure a safe, enjoyable and memorable Games experience at each of the venues.

Transportation

Transportation is a crucial department in ensuring a successful Games as it involves transporting over 5000 athletes from the airport for arrivals and departures and transporting venue operations items.

There are five main areas of responsibility such as drivers, dispatch, boarding of participants, venue load zones and parking. All individuals interested in a driver role with the Games must be 25 years of age or older as of July 1, 2020, with a valid Class 5

driver's licence and a clean driving record. Individuals with an intermediate or higher level of French skills are encouraged to choose this interest area.

Volunteer Services

Volunteers in this area work in numerous capacities designed to support the volunteer workforce through the various phases of the 2020 North American Indigenous Games. Pre games requirements include helping with recruitment, scheduling and administrative duties. During the week of the Games, volunteers will be stationed in the venue volunteer lounges or the Volunteer Centre and serve as the main point of contact for check-in/check-out, be information officers, resolve accreditation issues, as well as maintaining volunteer food service areas. Volunteers in this role need to be customer-service oriented and enjoy working with all individuals.

Venue Operations

Volunteers in this area ensure that all aspects of the venue are running smoothly during the Games, ensuring the safety of spectators, athletes and volunteers throughout the venue. This group of volunteers work closely with venue overlay during commissioning and decommissioning. Some venues may require positions that have moderate lifting and may be required to work outdoors. Other roles could include accessibility services, airport operations, Games operations centre and venue runner.

On-call

Volunteers in this area are flexible individuals who wouldn't mind jumping on board at any given time to perform tasks as required. Volunteers will still be required to attend all the NAIG volunteer training. Some on-calls may require overnight.

No Preference

If all of the above roles are in your wheelhouse of interest, you can select "No Preference" and we will place you where we need you the most. Selecting this option means you are willing and able to be placed in any role.